

General Assembly

Amendment

January Session, 2001

LCO No. 5471

Offered by:

REP. GIANNAROS, 21st Dist. REP. FLEISCHMANN, 18th Dist.

To: Subst. House Bill No. 6683 File No. 170 Cal. No. 155

"AN ACT CONCERNING RIGHTS OF CONSUMERS IN TELECOMMUNICATIONS TRANSACTIONS."

- 1 After line 29, insert sections 3 and 4 as follows:
- 2 "Sec. 3. Section 16-247s of the general statutes is repealed and the
- 3 following is substituted in lieu thereof:
- 4 (a) Each certified telecommunications provider, as defined in section
- 5 16-1, that provides local exchange service to customers in the state
- 6 shall provide without charge to the telephone company serving more
- 7 than one hundred thousand customers for directory assistance
- 8 purposes all listings for its Connecticut customers other than those
- 9 listings that are nonpublished. Said telephone company, or its agent or
- 10 affiliate as applicable, shall, in accordance with the terms and
- 11 conditions set forth in the federal Telecommunications Act of 1996, as
- 12 from time to time amended, and any applicable order or regulation
- 13 adopted by the Federal Communications Commission thereunder,
- 14 including the availability and timing of updates and applicable rates,

sHB 6683 Amendment

15 compile all such listings and all listings for its own Connecticut 16 customers other than those that are nonpublished in a directory 17 assistance database and make all such listings contained in said 18 database available in electronic format to directory assistance 19 providers. If a customer requests a customer listing from a certified 20 telecommunications provider that does not provide directory 21 assistance, said provider shall connect the customer at no charge with 22 an entity that provides directory assistance to the customer. Each such 23 certified telecommunications provider shall indemnify said telephone 24 company for any damages caused by that certified telecommunications 25 provider's negligence in misidentifying a nonpublished customer.

- (b) A telephone company or a certified telecommunications provider that provides local exchange service to customers in the state shall not charge a customer more than a one-time charge for a nonpublished or unlisted number. Said one-time charge shall be reasonable, as determined by the Department of Public Utility Control.
- Sec. 4. Section 16-256f of the general statutes is repealed and the following is substituted in lieu thereof:
- Each telephone company and each certified telecommunications provider may make blocking service available to its customers and may charge the customer for providing such service, provided the charge for an interexchange blocking service for outgoing calls shall be a one-time charge that is reasonable, as determined by the Department of Public Utility Control."

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